



Momentum Global | Code of Conduct

MG Experiences

Effective: 2025–2026

At Momentum Global, we are committed to upholding the highest standards of **integrity, respect, and responsibility** in all that we do. This Code of Conduct outlines expectations for every mission trip participant to ensure the safety, dignity, and well-being of all involved—team members, Momentum Global staff, and the communities we serve.

1. Respect and Cultural Sensitivity

- Treat everyone with **kindness, humility, and courtesy**.
- Respect personal space, communication styles, and different cultural norms.
- Honor the voices, customs, and traditions of the local communities.
- Be a learner first—listen more than you speak, and never impose your views.

2. Punctuality & Participation

- Be **on time** for all group activities, meals, tours, and departures.
- If delayed, immediately notify your group leader or designated buddy.
- Follow all instructions given by trip leaders or Momentum Global staff without exception.

3. Communication & Personal Boundaries

- Maintain **open, honest, and respectful** communication.
- Use designated group chats or official communication channels.
- **Avoid gossip, divisive speech, or drama**—address concerns privately with a trip leader.
- **Do not:**
 - Promise or offer financial aid, gifts, or sponsorships without written permission from Momentum Global leadership.
 - Share personal contact details (e.g., phone number, email, social media) with individuals met on the trip unless specifically approved by Momentum Global staff. These boundaries protect participants and uphold the integrity of our long-term community relationships.



4. Personal Responsibility

- Safeguard your own belongings and travel documents at all times.
- Be aware of and respect **local laws, customs, and cultural norms**.
- Stay within pre-discussed budgets and shared expense agreements.
- Do not separate from the group during scheduled activities unless given permission.
- Report any safety concerns, illnesses, or inappropriate behavior to trip leaders promptly.

5. Modesty & Dress Expectations

To honor local norms and maintain team unity, participants are expected to dress modestly at **all times**—including in accommodations:

- **Women:** No crop tops, bralettes, tank tops, or short shorts outside of private rooms.
- **Men:** Long pants are required outside the hotel unless permission for shorts is granted.
- **All:** Shirts/T-shirts must be worn at all times and reflect full mo

6. Storytelling, Photography & Social Media

- Always ask permission before taking photos or sharing personal stories of individuals.
- All media (photos, videos, blogs, etc.) intended for public use must be **reviewed and approved** by Momentum Global.
- Be mindful that stories belong to the individuals—they are not content for personal gain.

7. Alcohol & Substance Use

- No alcohol consumption is allowed on trips with participants under the age of 21.
- On trips with adults over 21, responsible drinking is permitted **only with prior approval** from the group leader.
- Absolutely no illegal substances at any time.
- Behavior that compromises safety or team morale will result in disciplinary action, including possible removal from the trip.



8. Safety Protocol

- Never wander off alone. Always inform a team member if leaving the group.
- Adhere to all safety protocols, especially during excursions, transportation, and outdoor activities.
- Share any medical conditions or emergency information confidentially with the trip leader before departure.

9. Noise & Shared Spaces

- Keep noise levels low in hotels and shared spaces.
- Be considerate of team members' need for rest, especially in the mornings and evenings.
- Leave shared spaces clean and respectful for the next group or host.

10. Flexibility & Team Spirit

- Mission trips often involve **last-minute changes**—stay flexible and positive.
- Support one another with patience and unity. Your attitude contributes to the whole group's experience

11. Zero Tolerance for Discrimination or Harassment

- **Bullying, racism, sexism, or harassment of any kind will not be tolerated.**
- Violations may result in immediate removal from the trip at your expense, without refund.
- If any employee, participant, or volunteer is found to have promised financial assistance, made private commitments, or shared contact details without proper authorization, strict actions will be taken. This may include removal from the trip, reporting to relevant authorities, and disqualification from future involvement. These policies exist to protect our work and the communities we serve with deep trust and long-term commitment.

12. Representation & Stewardship

- You are an **ambassador of Momentum Global**—your words and actions reflect the mission we stand for.
- Be respectful to locals, hosts, and guides at all times.
- Leave places better than you found them.



MOMENTUM GLOBAL

- Steward your time, energy, and influence with **excellence, humility, and love.**

By participating in this mission trip, you agree to uphold the values and expectations outlined in this Code of Conduct. Your commitment is essential to our shared mission of dignifying, empowering, and walking alongside communities around the world.